**PRE-ARRIVAL INFORMATION**

**Visa information**

Delegates from some countries will require a visa to enter Canada. Please check that you meet all visa requirements for entry into Canada. <https://www.cic.gc.ca/english/visit/visas.asp>

There have been delays in issuing visas due to Covid therefore should you need a **Letter of Invitation** for visa purposes please email Mackrell HQ **as soon as possible** mackrell.hq@mackrell.net

**The Hotel**

**Fairmont Banff Springs**

[**Address**](https://www.google.co.in/search?rlz=1C1CHBD_enIN793IN793&q=shangri-la+hotel,+bengaluru+address&stick=H4sIAAAAAAAAAOPgE-LRT9c3LDQzMi8vLizUks1OttLPyU9OLMnMz4MzrBJTUopSi4sBSUG_wC8AAAA&ludocid=10658268181361706982&sa=X&ved=2ahUKEwjbtIDGiY7fAhVGQI8KHUU0C_4Q6BMwHXoECAYQAw)**: 405 Spray Avenue, Banff, Alberta, Canada t1L 1J4**

[**Phone**](https://www.google.co.in/search?rlz=1C1CHBD_enIN793IN793&q=shangri-la+hotel,+bengaluru+phone&ludocid=10658268181361706982&sa=X&ved=2ahUKEwjbtIDGiY7fAhVGQI8KHUU0C_4Q6BMwHnoECAYQBg)**:**+1 (403) 762-2211

**Web:** <https://www.banff-springs-hotel.com/>

**Transport from Calgary Airport (YYC) to the hotel**

It is approximately **140 km** from Calgary airport to Banff with a travel time of approximately **1.5 hours.**

**BANFF TOWN**

****

**Shuttle (recommended option):**

Banffairporter runs regular shuttle buses to and from the hotel. Tickets should be booked in advance and they are situated directly outside the airport

<https://banffairporter.com/rates/>

Cost: CAD78 one-way, CAD156 return

**Taxis:**

Taxis are available. Approximate cost CAD250 one-way

**Currency and Exchange**

The currency in Canada is CANADIAN DOLLAR (CAD or CDN)

There are two ATMs on the Lobby Level of the hotel.

All major credit cards are accepted in most hotels, shops and restaurants.

****

**Climate**

The average temperature in Banff in April is a daytime high of 9.7°C and a night time low of -2.2°C. On average it rains on 11 days in April with 160 hours of sunshine. See comments on dress code. <https://weather-and-climate.com/banff-April-averages>

Remember the temperature will be colder high up in the mountains.

**Covid Requirements**

On October 1, 2022, all COVID-19 border requirements, including vaccination, mandatory use of ArriveCAN, and any testing and quarantine or isolation requirements, ended for all travellers entering Canada by land, air or sea. <https://travel.gc.ca/travel-covid?utm_campaign=gac-amc-covidoct1-22-23&utm_source=wizard-start&utm_medium=redirect&utm_content=en>

**Dress Code**

Welcome dinner: Business casual

Business Meeting: Casual

Thursday night dinner: Casual

Friday night Gala Dinner: Smart

Saturday day event: Casual with warm/waterproof outdoor clothing and sturdy walking/hiking boots

Saturday night dinner: Casual

Accompanying Persons Activities: Casual with warm/waterproof outdoor clothing and sturdy walking/hiking boots

Remember the temperature will be colder high up in the mountains.

**Time Zone**

In April the time zone is Mountain Daylight Time [MDT] which is UTC/GMT -6

**Sales Tax**

Goods & Services Tax is 5%

**Tipping and Service Charge**

Tipping is customary in Canada. It is customary to tip approximately **15-20% on the total bill before tax**, less for poor service, more for truly exceptional service

**Electric Current**

In Canada the power sockets are of type A or B

<https://www.worldstandards.eu/electricity/plug-voltage-by-country/>

<https://www.worldstandards.eu/electricity/plugs-and-sockets/ab/>

**USEFUL LINKS:**

<https://roadtripalberta.com/>

<https://www.tripadvisor.co.uk/Attractions-g154911-Activities-Banff_Banff_National_Park_Alberta.html>

<https://www.thecrazytourist.com/top-25-things-to-do-in-calgary/>

<https://banff.ca/89/Visiting>

**ESSENTIAL CONTACTS:**

911 : Emergency Police, Fire and Ambulance

811 : Non emergency Health Advice